

Eniola Care Philippians 2:4

Excellence ■ Passion ■ Endurance

*Precious Lives in  
Caring Hands*



## Precious lives in Caring Hands.

**Delivering excellence,  
passion & endurance.**

### ENIOLA CARE

We are a private Christian Care Company providing Home Care Services. We believe in the true meaning of the word 'caring with excellence', We care about building relationships with our clients and their families and providing excellent care.

### ABOUT US

Our care service is centered around companionship, support, and personalized home care services. For many, our home is where love resides, and treasured memories are created. Our 24-hour Care Service Team offers complex care to your loved ones with great flexibility and personalization according to your routine.

Whether you need care at short notice, domiciliary care, respite support, post-operative care, rehabilitation, or long-term care, it's our role to connect with you and your family to create a service that truly works. The next step in the process will always be an initial meeting and assessment, to make sure we understand how we can help.



### TAILORED TO YOUR NEED

We care about nurturing respect between our clients and their carers. We ensure that freedom of choice, individuality and dignity remain firmly in the hands of those we care for.

For some of our clients, the Eniola Care model means reassurance and companionship for a few hours a day, for others, it means 24-hour live-in care, with complex lifestyle assistance and the attention of an expert team of carers & managers.

There is no typical Eniola Care Ltd care package, as every care need and journey is bespoke. At Eniola Care Ltd, we design our care around you.

### OUR SERVICES

Our service is designed to meet your needs allowing you to make the decisions on how you would like to live your life. You may need assistance with personal care morning or evening? Or 24/7 live in care?

- Supported Living
- Live-in Care
- Domiciliary Care
- Complex Care for Children & Adults

### GENERAL SERVICES

- Meal Provision
- Cleaning
- Laundry
- Shopping
- Companionship
- Accompanying to appointment
- Transport services
- Pop in Security Visits
- Personal Care
- Assistance with dressing
- Medication Assistance
- Sitting/Overnight Care
- Parkinson's, Dementia/Alzheimers Care

# 97% client satisfaction rate



## TESTIMONIAL

"Eniola Care provided 24-hour care for my Mother, Ruth Maxwell, during a ten day period in July 2017, covering during the absence of another carer." This was after my Mother had been diagnosed with a terminal condition, and was effectively bed-ridden in her flat in Greyfriars Court, Lewes.

We thought Eniola Care was really excellent. Their carers are well-trained, with good understanding of the medical and non-medical aspects of the job, including matters relating to her own health and safety. The carer kept all the records needed and managed liaison with the District Nurse and the palliative care team. She dealt with a number of episodes in which Mother had severe coughing fits, and otherwise managed personal care and hygiene. Equally, they were genuinely caring and considerate, respectful of Mother's needs, but willing to offer company when needed; we came in one day and found the carer and my Mother laughing and listening to big band music together. The carer tempted Mother with little home-cooked dishes and made sure she maintained her fluid intake. At first, the carer seemed rather shy, and we worried she would not "take control", but that worry was misplaced; she grew in confidence as she settled in.

All in all, we cannot recommend Eniola Care more highly. This experience with Mother has given us a new appreciation of how demanding the job of carer can actually be. We're grateful to Eniola Care for doing the job in such a professional and humane way."

-- SIMON MAXWELL

## OUR CARE STAFF

### Going the Extra Mile

Our Care Staff are chosen following a rigorous recruitment process. All carers references and history are checked and are issued a full DBS check by the Police so that they are fully insured to be working in your home.

Our manager will discuss your requirements and devise a bespoke care plan for you. The manager will be available 24/7 to answer your queries.

Our visits can be from half an hour to an hour duration for domiciliary care and for live in care, it is 24hr care, 7 days a week.



#### BESPOKE CARE PLAN

Our care plans are tailored to your specific requirements.



#### COMPLEX CARE

we handle all sorts of complex cases for adults and children.



#### DOMICILIARY CARE

Providing you with support and care in the comfort of your house.

## THE NEXT STEP

Give us a call at 01273 616 451 / 07948 4640 77 or visit [www.eniolacare.co.uk](http://www.eniolacare.co.uk) to schedule a meeting. We will schedule a date and time at your convenience.

We will understand your specific requirements and develop a care plan that suits your needs.

ENIOLACARE, SHOREDITCH,  
Epworth House, 25 City Road,  
London EC1Y 1AA

## COMPLAINTS OR CONCERN

We operate a complaints policy. This will be further explained by our Registered Manager upon her visit. It is designed so we always strive to maintain the best possible care service for yourself or loved one.

## COST OF SERVICES

We will provide a full written breakdown of costs. Often your care can be subsidised by the local authority and we will help explore this possibility.

Ultimately the real value of our care services is that it enables people to continue living safely and as independently as possible in their own home.



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Proud to Live in  
Caring Hands